## How you can help?

#### YOU CAN CREATE A MIRACLE!

Besides the medical volunteers of nurses and doctors from partner hospitals, we also have non-medical volunteers in across the country. The non medical volunteers meet on a regular basis and are involved in ongoing projects aimed at supporting OSV both financially and in practical ways such as distributing information, volunteering in the office, assisting medical volunteers during screening days or serving on our missions.



Contact Information

Operation Smile Vietnam

Ha Noi: 4th floor, 16 Ngo Quyen, Hoan Kiem District Tel: 84 (4) 3936 5426; Fax 84 (4) 3934 9024

Ho Chi Minh City: 186 Cong Quynh Street (170 Alley) Pham Ngu Lao Ward, District 1 Tel: 84 (8) 3920 7356; Fax 84 (8) 3920 7355 Email: vietnam@operationsmile.org

#### Operation Smile Vietnam Bank Information

Citibank 15/F Sun Wah Tower
115 Nguyen Hue Street, District 1, HCMC
Account name: Operation Smile Vietnam
Account number: 0-200035-046 (VND)
0-200035-003 (USD)
Swift Code: CITIVNVX

Operation Smile Vietnam relies on the generosity of supporters to change Lives, one Smile at a time. Ways to help include:

Cash and In-Kind Contribution • Grants • Planned Gifts • Volunteerism • Awareness • Fund-raising Activities

Our supporters include: Individuals • Corporations • Service Organizations • Student Associations



They call me "SUT". Will there ever be a day they call me by my real name? Someday!

Thanh "Sut" means cleft lip and is a terrible name for a child. But for the first nine years of my life, that's what I was called by everyone in the village. Every day, the cleft lip I was born with caused me pain and humiliation. On my first day of school, the other children taunted me so mercilessly because of my disfigured mouth that I refused to go back. It seemed that my whole life would be ruined by this curse. Then Operation Smile Vietnam came along.

During the mission to Vung Tau, Vietnam, I received a new smile, new friends, and reclaimed my birth name, Thanh, which means, "Blue Sky". Now, the sky is the limit for me. I have returned to school and to life, and the future is filled with sunshine.



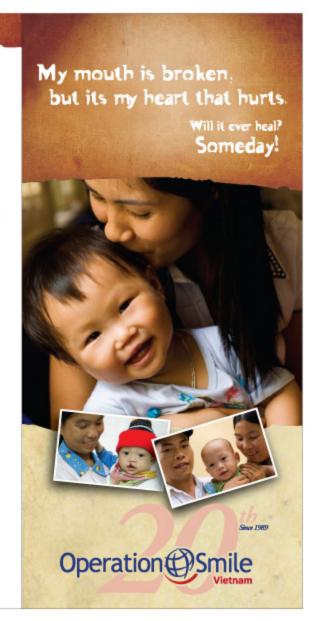
They point. They stare. They call me names. When will it stop? Someday!

My name is Ngan, I'm four years old and already I'm wary of strangers. All too often, they have stared at me, or looked away in disgust or horror. I had a cleft lip and cleft palate. My parents took me to the medical mission in Da Nang, Vietnam to ask for help. My family, including my mother, father and brothers live in very poor conditions in Gia Lai Province, and ever since I was born, we'd been looking for the opportunity and the money to get treatment for me.

My transformation after three operations has brought hope to my family. I wish all children in Vietnam with cleft lip and cleft palate could have the miracle surgeries I received.

You can make a difference!

www.operationsmile.org



## Operation Smile Inc.

Operation Smile Inc. is a non-governmental charitable organization from the United States, providing free corrective surgeries to children with facial deformities, education and training for local health care professionals and comprehensive care services its patients through Comprehensive Care Centers.

Operation Smile Inc. was founded after Dr. William Magee and his wife travelled to the Philippines in 1982. They discovered a large number of children and young adults born with facial deformities were not being treated for this simple operation. and started going back every year to help. From this humble beginning Operation Smile is now present in 42 partner countries and 9 resource countries.

Since 1982, more than 160,000 children have been treated by thousands of Operation Smile Volunteers in Asia, Africa, Eastern Europe, Latin America and the Middle East, and thousands of health care professionals have been trained globally.

## **Education And Training**

Operation Smile provides a framework for its partner countries to come together to share knowledge, technology and skills through the use of programmes customized to each country's specific medical infrastructure. University partnerships offer international medical volunteers training in advanced techniques. Education Exchange programmes are also offered through partnership with leading medical teaching institutions.

# Sustainable Development Strategy

Operation Smile develops sustainable Foundations in its partner countries by collaborating with local medical and business professionals. Through medical education programmes. Operation Smile provides an advanced model of training to in-country smile foundations to continue work throughout the year on their own, ultimately increasing their capacity to reach more children in need.





estimated 13,000 untreated or under-treated children throughout the country.

Operation Smile Vietnam has helped more than 13,000 children with cleft lip and palate deformities in Vietnam through local surgical missions since its inception in 1989. Unfortunately two out of every three children are still turned away because of lack of funds, time and facilities.

Operation Smile Vietnam is very dependent on the generosity of its sponsors, medical and non-medical volunteers to continue the journey of hope for the children of Vietnam and to maintain its Comprehensive Care Centers.

There is only one thing better than seeing a smile on a child's face, and that is knowing that your efforts have helped put it there.

Please help us to help them, One Smile at a Time.

#### Operation Smile Vietnam

Came to Vietnam in 1989 as a part of normalisation process between Vietnam and America, we have been working with local hospital partners in Ha Noi, Hue, HC//C and other hospitals across the country to provide free surgeries to children and adults. Operation Smile Vietnam also provides education and training to local

medical volunteers for its self-sufficent purposes. It is committed to the dignity of children as one of the core values around which it has built the ethics adhered to and it strives to offer a global standard of care to all Vietnamese people.

Operation Smile Vietnam operates under the self sufficiency fundraising model. The organization has many fund raising activities including 'An Evening of Smiles', a well supported Gala Dinner & Art Auction held annually in Ha Noi and HCMC.



In November 2007, the first Comprehensive Care Centre of Operation Smile Vietnam launched at the Hue Odonto-Stomatology Hospital in Hue City. The centre provides comprehensive services to its patients including pre-and post-surgery care, counseling, speech therapy, physical therapy and dental services, and also provides education and training to local medical volunteers to help raise community awareness. Similar Comprehensive Care Centers are scheduled to

be built in Hanoi, HCMC in the future.

2009 sees the 20th anniversary of Operation Smile Vietnam, a signature event which will be celebrated by helping an additional 2,000 children in a one week period commencing

November 7th, involving local and international volunteers at 20 mission sites throughout Vietnam. In conjunction with our regular mission schedule, we aim to help 3,500 - 4,000 children this year, which will include 12 additional Cleft missions (of which one will be in Laos with a Vietnamese medical team), 1 Burn mission, 1 Cranialfacial mission, 5 Dental missions, and 1 Education conference.



The long-term goal of Operation Smile Vietnam is to offer free corrective facial surgery to all the children born with this disabling deformities by the year 2010, bringing brighter smiles and futures to the less fortunate children of the country. Ultimately we are enabling these children to integrate and have the same opportunities as their friends in the mainstream of society.